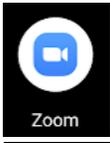


Your televisit meeting number & link is:

Patient instructions for joining your televisit with Zoom

1. **Locate a device to use for your televisit** – you can use a smartphone, tablet, or a personal computer as long as it has a **camera and a microphone**
 - a. **Preferred:** Phones & Tablets – Apple iOS or Android
 - b. Personal computers – Windows, Mac, or Google Chrome OS

 2. **Install Zoom**
 - a. Access this URL - <https://zoom.us/download> or the Apple or Google Play App stores
 - b. Once installed, the app for Zoom as shown below will display
- The image shows the Zoom application icon, which consists of a white video camera icon inside a blue circle, all set against a black square background. Below the icon, the word "Zoom" is written in white text.
3. **Test Zoom well in advance of your visit**
 - a. Go to <https://zoom.us/test> and click join
 - b. Click on the blue “Join” button
 - c. A screen will appear where you be asked to enter your name. Enter it and press ok and you will taken into the meeting
 - d. For any prompts that pop up asking for permission to access your camera or microphone, select allow/yes/join with video

 4. **Join your televisit**
 - a. 10 minutes before your scheduled televisit appointment time, join your visit by following the above instructions and entering the meeting number at **the top of the page**.
 - b. As soon as the meeting opens, a few prompts may pop up asking for permission to access your camera or microphone, select allow/yes/join with video
 - c. You may see 1 or more care providers on video – this is your care team